EXPRESS TRANSPORT · B2B

NOVA SAS

The express transport partner for businesses.

International freight, express freight and OBC / Hand Carry: by road, by air, or hand-delivered.



Presentation · October 2026

ABOUT US

Express transport, built for urgent shipments

Specialists in international transport and express freight, we work exclusively with businesses (B2B), backed by a wide network of approved carriers and partners.

We put our expertise in urgent-shipment management at the service of manufacturers in France and across Europe, in strategic sectors:

Automotive **Aerospace** **Biomedical**

Our experienced teams help you find the best transport solution, tailored to your specific needs.



12 **years of experience**
in air freight and critical urgent shipments

NOVA IN NUMBERS

Expertise you can measure

12 years
of experience: nearly 12 years in air freight and critical urgent shipments

24/7/365
shipment tracking, with a dedicated contact

2 ISO
certifications: ISO 9001 (quality) and ISO 14001 (environment)

3 modes
of transport: road, air and OBC / Hand Carry

2652
shipments handled per year

16
countries served

99%
on-time deliveries

VALUE CREATION

Every shipment creates value for you

1

Availability

A dedicated contact 24/7/365, regular departures and a network of approved carriers always ready.

2

Responsiveness

A fast response to urgent needs: quoting, chartering and pick-up with no time lost.

3

Reliability

On-time deliveries on optimized routes, within an ISO 9001-certified framework.

4

Customer satisfaction

A customer kept informed at every step and proof of delivery on arrival: fewer disputes.

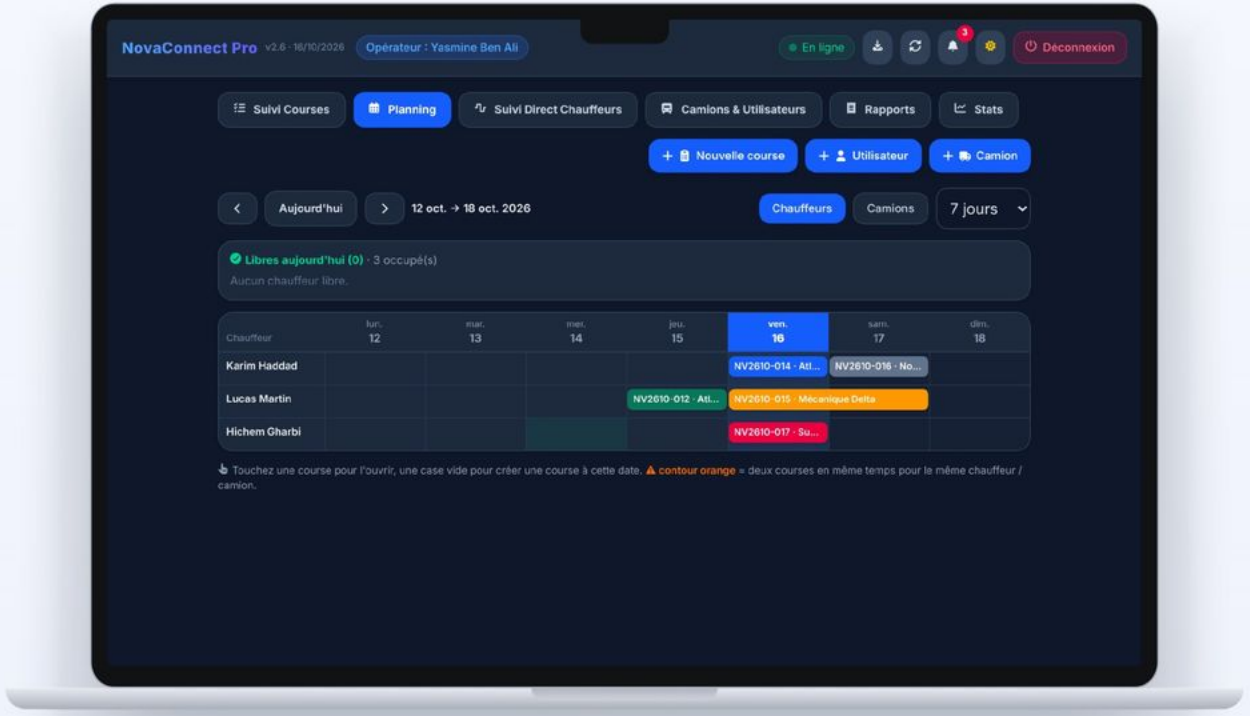
OUR PROMISE

For manufacturers who cannot afford a delay, NOVA turns every urgent shipment into a **controlled, tracked and proven delivery**.

AVAILABILITY

There when you need us, 24/7/365

- **A dedicated contact**
  A single point of contact for 24/7/365 follow-up.
- **Regular departures**
  Reserved capacity to all destinations.
- **An extensive network**
  Approved carriers, IATA partners, WCA member.
- **A fleet ready to go**
  Modern trucks with tail lifts, no weight or size limit.
- **A live schedule**
  Who is free, which truck is available: everything is visible in our internal tool.



CUSTOMER SATISFACTION

The customer is informed before they have to ask

1. **Confirmation**
   Booking accepted with all job details
2. **Reminder**
   Message the day before the flight or departure
3. **Tracking**
   Progress update shared by our team
4. **Delay alert**
   Our team reacts and alerts you immediately
5. **Delivery**
   Delivery note with photos and signature
6. **Thank-you**
   Personalized closing message

Transparency

Your company stays informed without having to chase us.

Responsiveness

Delays are detected and announced before you ask.

Trust

Proof and history: fewer disputes, immediate answers.

OUR SERVICES

Three transport solutions, one shared standard



Road transport

Modern fleet, any size, full or partial loads.



Air transport

Worldwide export / import, tailor-made charter, door-to-door express freight.



OBC / Hand Carry

Critical documents and high-value goods, hand-carried.

ROAD TRANSPORT

A reliable solution for your goods

A modern, well-maintained fleet and optimized routes: on-time deliveries for goods of all sizes, with safety and traceability at every step.

- ✓ **Dedicated transport**
- ✓ **No weight or size limit**
- ✓ **Full or partial loads**
- ✓ **Trucks with tail lift**
- ✓ **Dangerous goods transport**
- ✓ **Temperature-controlled transport**



AIR TRANSPORT

Every destination, regular departures

Regular departures and reserved capacity to every destination. For your ultra-urgent shipments: door-to-door express freight with guaranteed lead times and optimized costs.

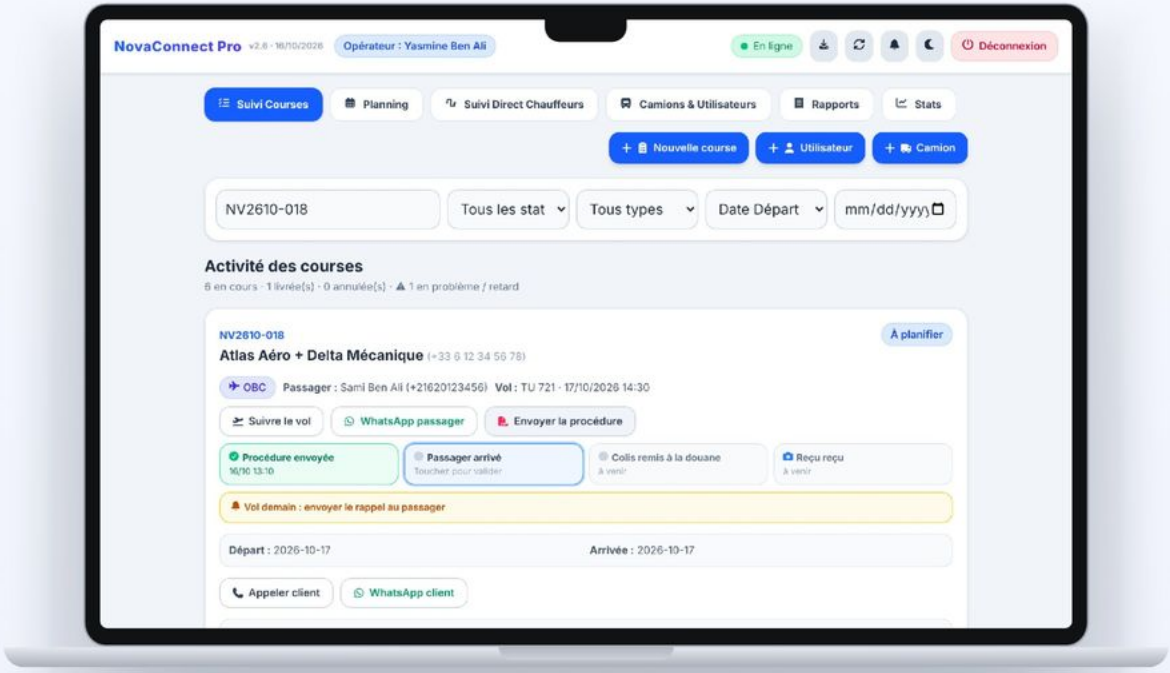
- ✓ **Worldwide export / import, all freight types**
- ✓ **Tailor-made air charter**
- ✓ **Door-to-door service tailored to customer requirements**
- ✓ **Extensive operational network in destination countries**
- ✓ **Partnerships with leading IATA carriers**
- ✓ **A dedicated contact for 24/7/365 follow-up**



Your sensitive shipments, hand-carried

A solution designed for businesses with urgent, sensitive shipments.

- **A trusted courier**
  Your critical documents or high-value goods travel with them.
- **Real-time tracking**
  Position and mission status shared.
- **Direct, door-to-door delivery**
  Hand-delivered, with proof.
- **Maximum speed**
  An unmatched level of security and efficiency.



The assurance that your urgent shipments arrive safely and on schedule.

OUR METHOD

One urgent shipment, one controlled journey

1

Your request

A call or an email: a dedicated contact takes charge of your need

2

The right solution

Road, air or OBC / Hand Carry: the mode that fits the urgency

3

Pick-up

Collection by an approved carrier or courier

4

Live tracking

24/7/365 tracking and real-time position

5

Delivered, proven

Proof of delivery: name, signature, photo

OUR COMMITMENT

One single contact from the first call to proof of delivery: **you always know where your shipment stands.**

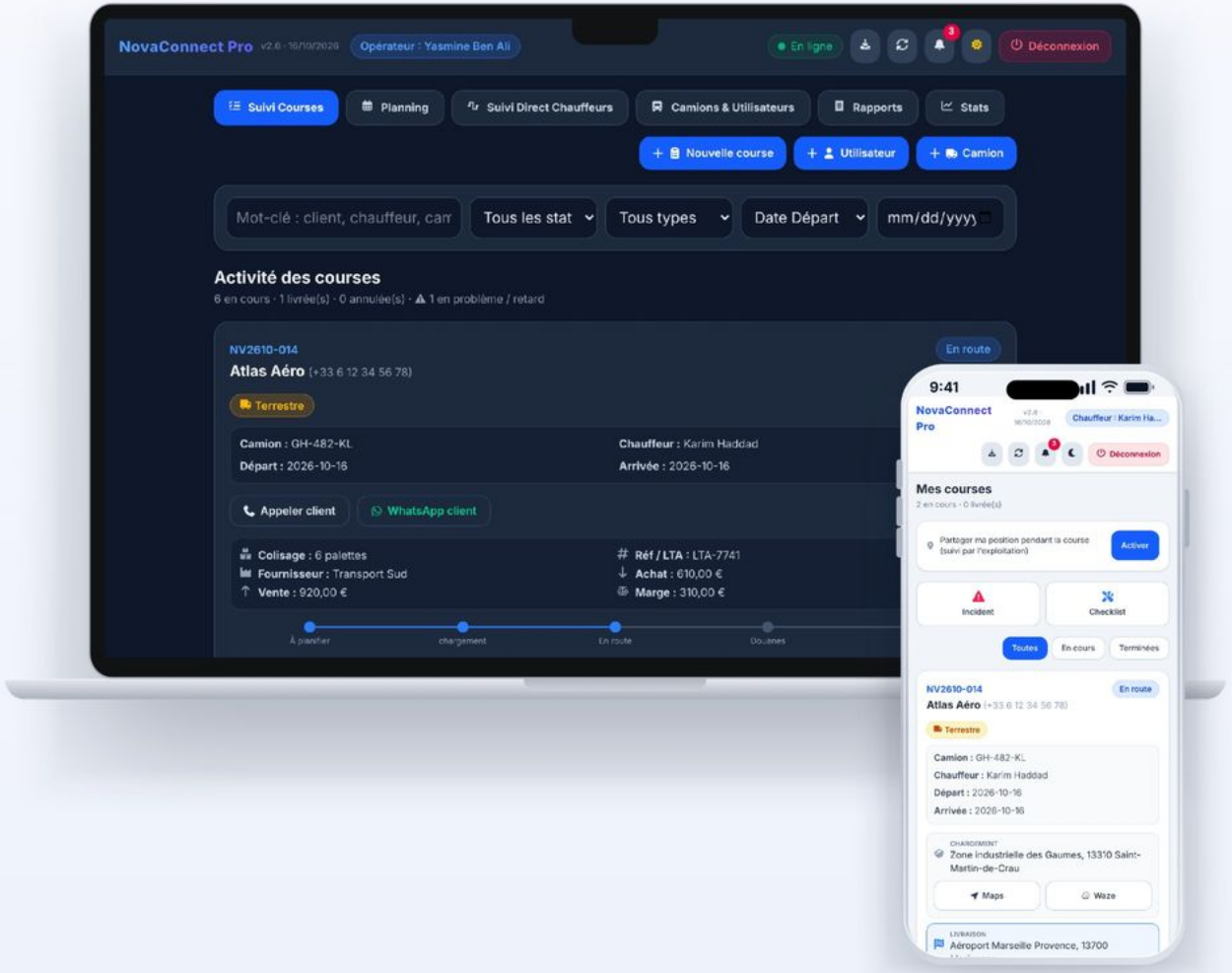
OUR INTERNAL TOOL · NOVACONNECT PRO

Our own solution, more efficient every day

Internal use · reserved for our teams

Built in-house to run our jobs. It is not a customer product: it is our working tool.

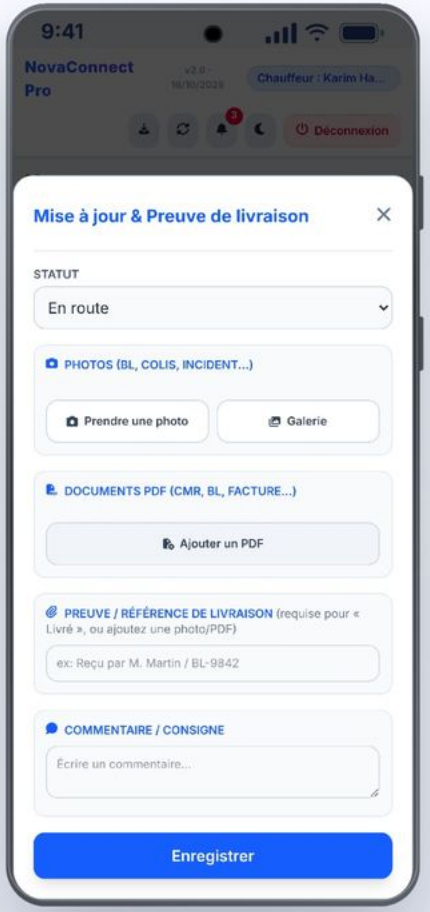
- **Built by us, for us**
  Tailor-made for our transport operations.
- **Continuously improved**
  Every day, field experience makes it more efficient.
- **Fewer chasers, more responsiveness**
  Statuses, schedule and proofs in one place.
- **One tool for everything**
  Road and OBC, drivers and operators.



The app our drivers don’t need to learn

- **Understood in 10 seconds**
  Today’s jobs, their status, the actions to take.
- **Big buttons, few gestures**
  One tap for status, one tap to navigate.
- **Maps or Waze in one tap**
  The route opens on the pick-up or delivery address.
- **Offline, nothing lost**
  Data is sent as soon as the connection returns.

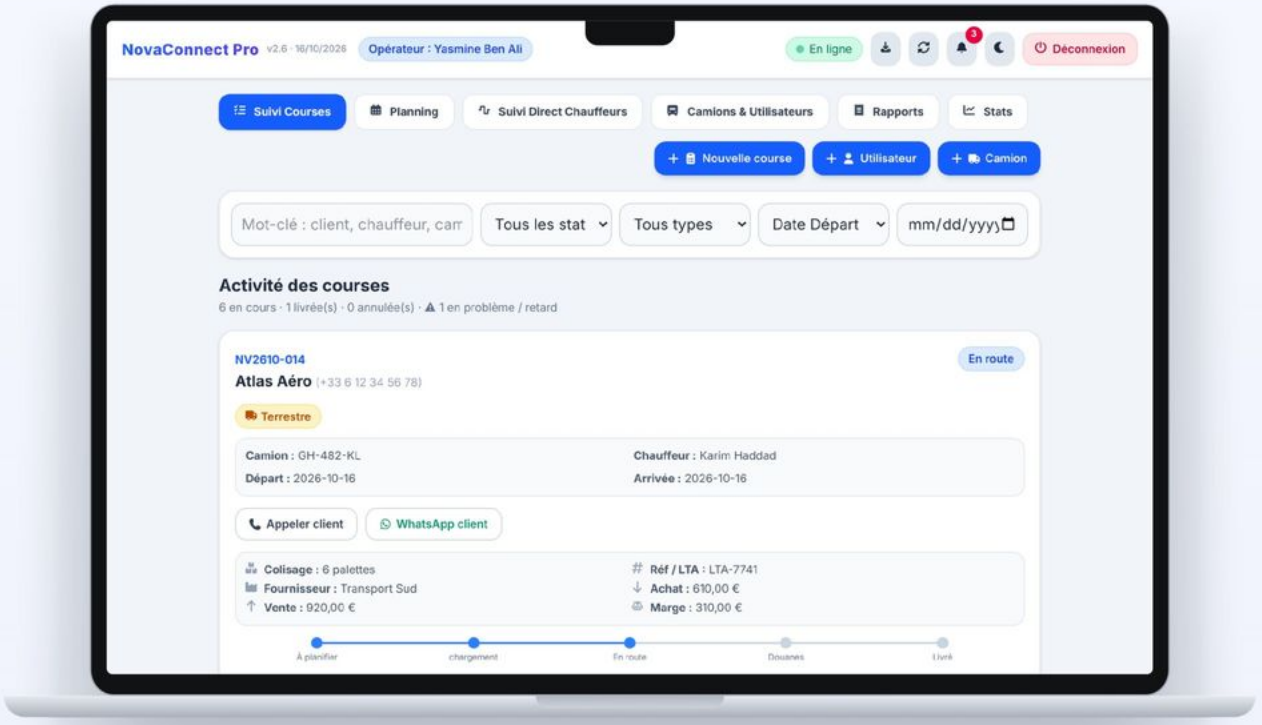




OUR OPERATORS · CONTROL

All activity on one screen, no chasing anyone

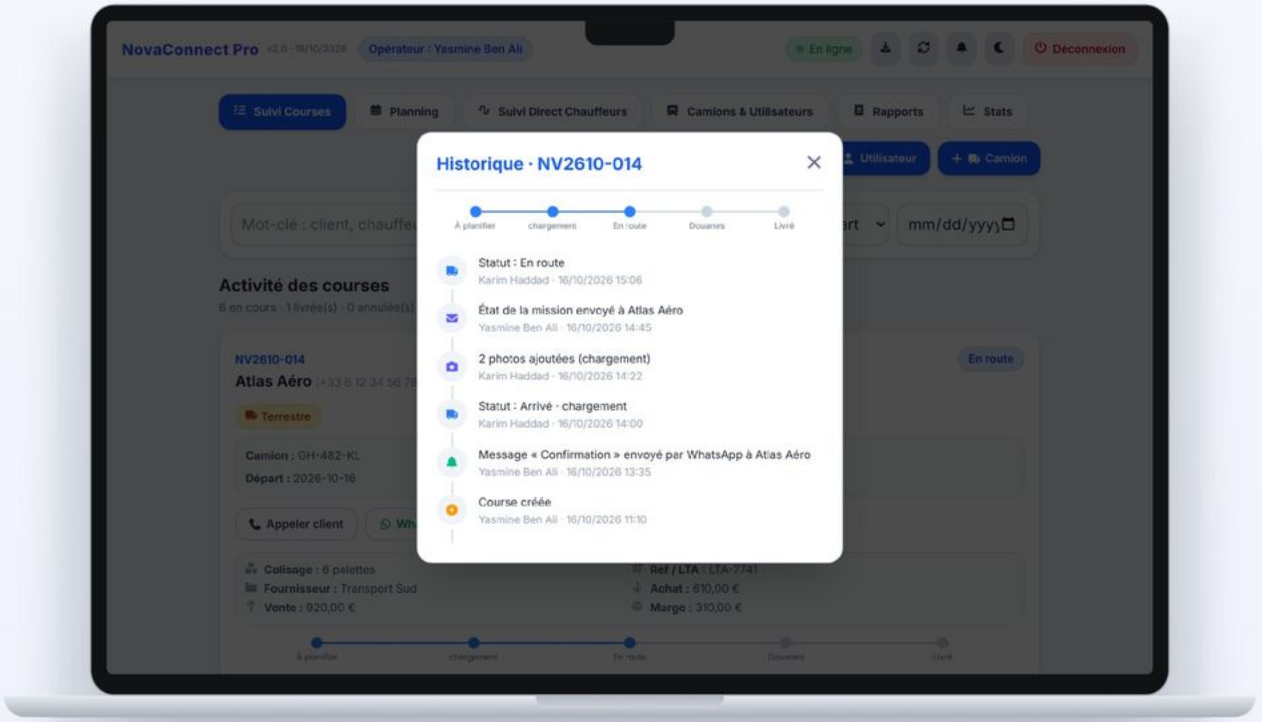
- **Every job at a glance**
  Status, driver, truck, dates and progress timeline.
- **Problems first**
  Delays and incidents stand out so we can react before the customer.
- **Direct actions**
  Call, write, notify the driver, add proof.



INTERNAL TRACEABILITY

Who did what, and when: everything is recorded

- **A history for every job**
  Creation, statuses, photos, messages, incidents: every action is dated and attributed.
- **Complete proof of delivery**
  Photos, signature, PDF and actual arrival time.
- **Delivery note in one click**
  A clean document to hand to the customer.
- **Disputes resolved faster**
  Proof is retrieved in seconds.



EXCELLENCE AND SUSTAINABILITY

A quality approach ISO-certified

At NOVA, excellence is a constant commitment, backed by our ISO 9001 (quality) and ISO 14001 (environment) certifications.

These international standards frame the quality of our services and our compliance with environmental requirements.



ISO 9001

Quality management: documented, managed and continuously improved processes.



ISO 14001

Environmental management: control of our ecological impact.

CORPORATE SOCIAL RESPONSIBILITY (CSR)

Practices that are sustainable and ethical



1

Reduce our ecological footprint

Optimized routes and ISO 14001-certified environmental management.

2

Promote responsible innovation

Our internal tool NovaConnect Pro: less paper, fewer calls.

3

Contribute positively to society

Ethics and trust in our relationships with customers, partners and teams.

OUR COMMITMENT

Integrating CSR **at every level of our organization**, every day.

PERFORMANCE

Indicators tracked and shared

On-time deliveries	Quote lead time	Pick-up time	Customer satisfaction	Deliveries with proof
99 %	30 min	< 2 h	4.8 / 5	100 %

QUALITY APPROACH

Indicators tracked as part of our **ISO 9001** approach and shared with our customers.

GLOBAL NETWORK

Member of the World Cargo Alliance

As a WCA member, NOVA benefits from privileged access to a global network of key transport and logistics players.

This membership lets us work with trusted partners worldwide, for reliable and efficient international transport solutions.



THEY TRUST US

Our trusted partners

AIRBUS

SAFRAN

LEONI

Visteon

Sagemcom

GREMTEK
Protective Sleeve Solutions

Groupe BLONDEL
Votre partenaire Supply Chain

Your project, our next reference

THEY TRUST US

Automotive, aerospace, biomedical: demanding manufacturers who count on **our teams and our network**.

OUR COMMITMENTS

Why choose NOVA

1

Quality

A rigorous service, framed by the ISO 9001 standard.

2

Speed

24/7/365 tracking and responsiveness on urgent shipments.

3

Reliability

A network of approved partners and on-time deliveries.

4

Security

Traceability at every step and proof of delivery.

NEXT STEP

A trial on your real shipments, then we adjust together.

NOVA

CONTACT US

Let’s talk about your next shipment

Your trust makes us exceptional.

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